

### Program/Course Schedule

Time	Day 1 (15 <sup>th</sup> June, 2021)	Facilitator
0500-0515	Introduction to AfHQSA, workshop and participants	ALL
0515-0800	<b>Session 1:</b> Definition of Patient Safety & why it is important	Elom Otchi
	<b>Session 2:</b> The burden of unsafe care	
	<b>Session 3:</b> Causes of AEs and What to do to avert their occurrence	
	<b>Session 4:</b> What are human factors	
	<b>Session 5:</b> Understanding systems and the impact of complexity on patient care	
	<b>Case Study 1</b>	
Time	Day 2 (16 <sup>th</sup> June, 2021)	
0500-0515	Insights from Day 1	
0515-0530	Presentation of Case study 1	
0530-0600	<b>Session 7:</b> Diagnosis/Diagnostics/and Transfusion and Surgical Safety	Gilbert Buckle
0600-0630		
0630-0700	<b>Discussions/Questions</b>	
0700-0715	<b>Session 8:</b> Medication Safety & AMR	Rep from FDA
0715-0800		
0800-0810	Case study 2	
Time	Day 3 (17 <sup>th</sup> June, 2021)	
0500-0515	Insights from Day 2	Divine N. Banyubala
0515-0530	Presentation of Case study 2	
0530-0645	<b>Session 9:</b> Patient Safety: Medico-Legal implications	
0645-0700		
0700-0800		
0800-0810	<b>Case study 3</b>	
Time	Day 4 (18 <sup>th</sup> June, 2021)	
0500-0515	Insights from Day 3	Elom Otchi
0515-0530	Presentation of Case study 3	
0530-0630	<b>Session 10:</b> Risk assessment & management-approaches, tools and strategies to manage and reduce risks <b>Discussions/Questions</b>	Dr. Richard Greenhill
0630-0645		
0645-0800		
0800-0810	<b>Reflections/Feedback/Close</b>	Gilbert Buckle