

Course name: Essentials of Patient Safety

Profile of Facilitators

1. Gilbert Benjamin Buckle: MBChB, MPH, ODCC

Gilbert is the Executive Director of AfiHQSA. He is a Public Health Physician and Consultant in Health Systems Strengthening/Quality in healthcare. He is member of International Society of Quality in Healthcare (ISQua) and an elected inaugural/founding Member of the Academy of Quality and Safety in Healthcare (IAQS) of ISQua. Gilbert is a certified executive coach as well as an Organizational Development Certified Consultant. Nationally he has been involved in the design of national level quality improvement interventions and the institutionalization of quality systems and practices within healthcare facilities. He has as well participated as the country lead facilitator in designing and delivering a high-level training for CEOs and heads of government agencies of the Ministry of Health in Ghana. Internationally he has consulted for the WHO in supporting the Ministry of Health in Eritrea to build capacity amongst its senior managers and heads of selected health facilities in Healthcare Quality and Management. Gilbert is a sought-after conference speaker on quality in health care and has delivered presentations at the ISQua Conference, Africa Health Quality Management Conference, the National Quality and Patient Safety Conference in Ghana and the AfiHQSA Quality Summit.

Gilbert serves as team lead in developing individual skills and competencies as well as organizational interventions to enhance Leadership & Health Systems Strengthening for quality.

2. Richard G. Greenhill, DHA, FISQua, FACHE

Richard G. Greenhill is Assistant Program Director and Assistant Professor at Texas Tech University Health Sciences Center (TTUHSC) in the Dept. Healthcare Management and Leadership - School of Health Professions. In addition, he is an Instructor at the Rawls College of Business in the Professional and STEM MBA Programs. Teaching Courses include: Quality and Risk, Leadership, Health Informatics, Six Sigma Green Belt, and Project management.

A recognized leader in healthcare quality project management, and performance improvement, he brings more than 27 years of experience as a highly skilled practitioner. His prior roles include executive leadership in healthcare operations, strategy, quality, and project management. He has extensive knowledge and experience in change leadership and management.

Dr. Greenhill is a seasoned Lean Six Sigma Black Belt practitioner, TeamSTEPPS Master Trainer, Project Management Professional (PMP), Certified Professional in Healthcare Quality (CPHQ) a Fellow of the International Society in Healthcare Quality (FISQua); maintains Board Certification in Healthcare Management and is a Fellow of the American College of Healthcare Executives (FACHE). He is a Deputy Editor for the International Journal for Quality in Health Care, Communications (IJCOMS); a peer reviewer for three quality journals: British Medical Journal (BMJ), Open Quality, Quality Management in Healthcare, and Journal of Healthcare Quality (JHQ). In addition, he is an incoming Editorial Board Member on the Journal of Health Administration Education (JHAE); the official journal of the Association of University Programs in Health Administration (AUPHA).

3. Divine N. Banyubala

Divine is the Acting Registrar of the Ghana Medical and Dental Council (MDC). He is a Medico-Legal Expert/Bioethicist.

4. Abena A-Amoakohene

Abena is a pharmacist at the Pharmacovigilance section of the Ghana Food and Drugs Authority (FDA).

5. Elom Hillary Otchi: PhD, FISQua, MPH, MA (Org. Devt)

Elom is the Technical Director of AfHQSA. He is a Fellow and an Expert of the International Society of Quality in Healthcare (ISQua) and a Certified Health Surveyor (CHS). He also has a PhD in Public Health with specialization in Quality and Patient Safety. He is a member of the WHO Global Learning Laboratory on Quality of Care and Universal Health Coverage. He has worked extensively across all the levels of care in the health sector of Ghana including its largest teaching hospital. He has also worked as an International Consultant for the WHO where he supported the Ministry of Health & Sanitation (MoHS) in Sierra Leone to develop a national policy and strategy for quality and patient safety; facilitated the establishment of a quality management unit in the MoHS and built the capacity of the national and sub-national quality leads and teams to institutionalize and lead the quality program at various levels; and a National Consultant for UNICEF supporting the implementation of the Mother-Baby Friendly Health Facility Initiative project by building the capacity of quality improvement focal persons from 24 health facilities (including 1 regional and 3 district hospitals) in quality improvement, patient safety and person-centered care. Elom is skillful in organization development. He is an ISQua Expert, currently a member of the ISO TC 304 for Healthcare Organization Management WG 5, an author and a conference speaker.